



# FURNACE PROTECTION PLAN AGREEMENT

**RENWAY OIL INC.**  
56 Henry St. Brantford, Ont. N3S 7J4  
Tel: (519) 752-6777

The Company in consideration of the Customer paying its current charge at place of installation for each domestic high-pressure oil-fired space heating furnace of up to 195,000 B.T.U. per hour output capacity (the furnace) installed at the address shown on the acceptance portion hereof, agrees upon receipt of such acceptance completed and signed by Customer for a term commencing on the later of June 1, 2012 or the date of receipt of acceptance and ending May 31, 2013 to provide the following furnace maintenance and repair services:

- ONE ANNUAL FURNACE SERVICING** to be completed during normal working hours of servicemen and consisting of:
- Exposed fill and vent pipes visually checked for leaks
  - Fuel level indicator seal checked for possible leakage.
  - Exposed oil lines checked for leaks or cracks.
  - Furnace casing checked for soot deposit.
  - Exhaust breeching checked for holes or air leakage.
  - Flue gas passageways (excluding chimneys) cleaned if required. For suspended units there will be an additional cleaning charge.
  - Barometric damper cleaned and lubricated.
  - Stack control (protector relay) cleaned and checked.
  - Accessible inner heat transfer surfaces of furnace cleaned.
  - Combustion chamber cleaned and checked for deterioration.
  - Disposable air filter cleaned.
  - Fan, fan housing cleaned.
  - Blower motor lubricated, pulleys and belts adjusted.
  - Oil cartridge and filter inspected for deterioration and replaced if necessary.
  - Oil pressure to nozzle head tested; oil pump checked for leaks.
  - Nozzle replaced.
  - Electrode assembly inspected and necessary adjustments made.
  - Air handling parts of the oil burner to be inspected, cleaned and adjusted
  - Pump coupling checked for deterioration.
  - Transformer tested.
  - Burner motor lubricated.
  - Temperature limit switch operation checked.
  - Customer informed of any unsafe conditions.
  - Efficiency test performed.
  - Comprehensive inspection (if required).

**A 24 HOUR EMERGENCY BREAKDOWN SERVICE** which will be provided if the Customer's furnace or its controls fail to function properly.

**REPAIRS OR REPLACEMENT** as required, including cost of parts installation, of those furnace parts listed following:

- Fuel oil pump and couplings
- Fan control
- Nozzle
- Transformer
- Ignition assembly
- Burner motor
- Burner fan and airgate
- Draft regulator
- Fan assembly, not exceeding \$50.00 cost
- Standard, single speed fan motor up to and including 1/3 H.P.
- Furnace Control Board and ECM Motor (\$100.00 towards cost)

Form B-FBP-6-12

**DETACH THIS PORTION AND RETAIN FOR YOUR RECORDS**

## CUSTOMER'S ACCEPTANCE OF FURNACE PROTECTION PLAN FOR DOMESTIC HIGH-PRESSURE OIL-FIRED SPACE HEATING FURNACES

Between \_\_\_\_\_

(Name) PLEASE PRINT

\_\_\_\_\_ (Address)

Referred to as the "Customer"  
Telephone No. \_\_\_\_\_

This agreement applies only to parts which must be repaired or replaced due to normal wear and does not apply to parts which must be repaired or replaced for any other reason including fire, flood, act of God, tampering, malicious, damage, abuse, negligence, not attributable to the Company or other cause.

The Company shall be the sole judge of whether a part should be repaired or replaced and whether a new or rebuilt part should be installed for proper, safe and efficient operation of the furnace.

The Company shall have the right to inspect the Customer's furnace within thirty (30) days of receipt of the signed acceptance portion of this form. If the Company shall then decide that the Customer's furnace is in bad repair, obsolete or requires parts not readily available, it may terminate the agreement and shall return to the Customer any monies paid hereunder.

The Company shall not be liable for damage and resulting from failure to carry out its obligations hereunder whether because of labour disturbances, non-availability of parts through usual suppliers, government restrictions or other causes beyond its control and is not liable under any circumstances for secondary consequential damage reserves the right to alter the charge at the end of the term hereof.

### SERVICE CALLS CHARGEABLE TO CUSTOMER.

Service calls not covered under this agreement will be as follows:

1. to increase thermostat setting which was set too low to permit efficient operation of the furnace.
2. to replace blown fuses or reset circuit breakers.
3. to press "reset" relay button to restart furnace.
4. to "switch on" furnace switch which was placed in an "off" position.
5. to "start up" a furnace which was inactive due to house power failure.
6. to non-automatic delivery customers who have run out of heating fuel necessitating restarting the oil burner.
7. to service or replace a humidifier or its parts. These items are not covered by this agreement and, as such, are chargeable for both labour and parts costs.

This agreement shall automatically terminate if the Customer uses a fuel other than the Company's home heating oil in the oil heating equipment covered hereby and the Customer shall not be entitled to the return of any monies theretofore paid under this agreement.

The foregoing constitutes the entire agreement between the Customer and the Company and supersedes any previous agreement between the parties concerning the supply of maintenance and repair services to any furnace installed at the address shown on the acceptance portion hereof.

This agreement shall renew itself from year to year upon payment of the current charge(s) then in effect subject to termination by either party at the end of the term hereof or any renewal term.



56 HENRY ST.  
BRANTFORD, ONT.  
N3S 7J4

I (We) the Customer accept your offer of a Furnace Protection Plan agreement and agree that the terms and conditions set out in your plan as shown of Form B-FBP-6-12 constitute an agreement between us. I (We) agree to pay the Company its current charge for each domestic high-pressure oil-fired space heating furnace located at the address shown on this form.